

## New IS User Services Division launches in August

The 2008 IS Help and Support Review, chaired by an external consultant, undertook an exhaustive review of all aspects of IS help services, and made several recommendations – one of which was to establish an IS User Services Organisational Structure to deliver all the Panel’s required outcomes, while ensuring continuity of service to users in all domains.

There was thus a clear and objective view that we should combine IT User Services (ITUS) and the Library User Services Division (LUSD) into a single new User Services Division – and this will come into effect on 1st August.

### The new Division will have six sections

The **Help Services Section** will sustain an integrated Helpdesk and Helpline for staff, students, visitors and applicants in Library, eLearning and IT services. This section is intended to become the front-door route to the full range of IS support services, offering extended hours on support, spread of locations and choice of communication channels.

The **Operational Services Section** will provide second-line IT support and services, and will build on direct relationships with Computing Officers in Schools. This section will also have an advisory role for Support Group units and service management improvement initiatives.

There will be **three College-oriented consultancy teams**, each with IT, Library and eLearning specialists to give College-specific support.

The new **Learning Services Section** will deliver Skills Development courses and eLearning services management, and will design and deliver developmental programmes for staff and students alongside Transkills and TLA.

This is a major structural reorganisation for IS, involving around a third of our staff, and has involved lengthy and meticulous planning. At the same time as adjusting to their new roles, these staff will be working hard to maintain service continuity in the coming months, as we move IS into a much stronger position to meet the changing demands from across the University.

*Jeff Haywood (IS)*

## Ejournals@Edinburgh

July sees the launch of a new ejournals service, using SFX software from ExLibris. There are three components to the service, all of which replace existing services – the ejournals portal, findit@edinburgh, and records for the Library Catalogue.

The ejournals portal remains a key point of access to ejournal collections. The functionality of the new service is familiar – the title list can be searched or browsed by title or by subject, and users authenticate at the point of selecting an individual title. There has been some initial customisation of the interface, and we will seek feedback on this over the Summer.

Findit@edinburgh facilitates access to ejournals from citation databases such as Web of Knowledge, and suggests options for alternative sources if the ejournal is not held at Edinburgh. Testing of this service is under way, to ensure that coverage is complete. The new service will bring significant improvements in access to ejournals via the Library Catalogue, with a record for every title linking through to holdings information in the ejournals portal.

*Elize Rowan, Liz Stevenson, Morag Watson (IS)*

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## AVTS and Operations merge KSC meets ITPF

Two important IS groups are merging. From 1st August, AudioVisual Services (AVTS) and the Operations section in the IT Infrastructure Division will be the Learning and Teaching Spaces Technology Section – LTSTS.

This merged section will support both IT and AV technology across the range of learning and teaching spaces – from formal lecture theatres and classrooms to open-access computer facilities in study spaces and cafes – in addition to managing central server room infrastructure.

The convergence of AV and IT technology, together with the blurring of the boundary between learning and teaching spaces, provides us with the opportunity to develop a multi-skilled AV/IT service equipped to support the learning spaces of the future.

The new section will have two sections, Service and Development. Service Teams and a Maintenance Team will ensure that all facilities are available for day-to-day use. The Development Team will engage in installation projects at all levels, from major new-build and refurbishment projects to individual room projects. The development team will also carry out research into new and emerging technology and develop its application into learning and teaching spaces.

The management team has been in place for some time to ensure an effective transition of service:

- Section Manager: Jim Sheach
- Service Team Manager: Alan Reid
- Development Team Manager:

Tom Fairnie

The teams in the new section have been created, and an extensive training programme is already under way in preparation for the formal merger on 1st August.

*Jim Sheach (IS)*

The IT Professionals' Forum has held its annual meeting with the University's Knowledge Strategy Committee, discussing several issues with Jeff Haywood.

### EXSEED

The EXSEED project which will support a new eDiary for the University is slightly behind schedule, but making steady progress. The necessary infrastructure will be in place by mid-August, and pilot testers are ready to start checking the overall development. The full migration is planned for November, to avoid crucial times at the start of the new session and the Christmas break. Provision for mobile devices that use 'Active Sync' – such as Symbian, Windows Mobile and iPhone devices – is in place, and special arrangements are being made to accommodate Blackberries. Further work is being done to identify suitable clients for Mac and Linux. Staffmail will be maintained in parallel with Exchange for as long as it is needed.

### EUCLID

The project's new management team has carried out a complete review, and discovered that the high aspirations cannot be entirely met in the currently available timescales and budget. There have been major challenges, including integration of the system with the University's central databases, and in harmonising the many ways in which Schools and Colleges operate. The project is now well on the way from the old world to the new, and has no option but to continue, though with constrained timescale and budget which mean that the complete vision cannot be realised at this stage. The project will be suspended next year, so current work is aimed at achieving a system which is good enough to support our work for the following few years.

A technical group led by Stuart Anderson of Informatics will be looking for options and opportunities to involve people outwith the formal project to help with the further development and localisation of EUCLID.

### Management of major projects

EUCLID and the University Website Project are examples of major projects of key importance to the University which revealed problems in overall governance. With the help of external consultants, the Knowledge Strategy Committee is therefore developing new project guidelines.

### Supporting innovation

The University in general, and Information Services in particular, are highly innovative in many important ways, but it is acknowledged that there is always more to be done to encourage and exploit new initiatives. Some good suggestions emerged at a recent 'IT Summit' involving IS and the College of Science & Engineering, and IS is keen to develop similar relationships with the other Colleges to make sure it hears about significant new developments. The annual IT futures conference creates a stimulating atmosphere for identifying new ways of doing things, and similar meetings and opportunities will be encouraged; this is one of the considerations in the reorganisation of the IS User Services Division currently being finalised. There is a strong desire that distributed support staff should be more closely involved with IS work.

### New ITPF Convenor?

The Forum doesn't have rules about the length of time for which a convenor should serve, but the expectation is that there will be an opportunity every year to review the convenorship. This process will take place over the Summer.

*Neil Brown (ITPF Convenor, Informatics)*

## EXSEED update

The EXchange SERVICE for EDinburgh project continues to make good progress. Recent highlights include:

### Test environment setup

Following successful technical testing, the project has had approval of the Infrastructure design for EXSEED. We have added two servers to the test environment, for:

- added resilience
- better monitoring
- more reliable user verification and authentication
- filtering to help prevent invalid communications
- better intrusion detection

### Testing and pilot planning

Test Plan and Pilot overview documents have been endorsed by the project board. A client test lab has been set up, with computers connecting to Test Exchange 2007. User Acceptance Test recruitment continues, with around 15 users already confirmed.

### Migration Planning

IS staff have uncovered crucial user data to help migrations from the current Exchange 2000 services. Human Resources has provided a detailed University structure, including staff volumes, to support migration plans. We have had a good response from most areas on the preferred choice of Staffmail or Exchange 2007 mail.

### Exchange Mobile Service

The Exchange Mobile Service Definition has been endorsed by the project board, including plans to consult Blackberry service users, assess the level of interest in the new service, and plan for migrations.

We plan to consult with current Blackberry users to gauge demand for the new Mobile Exchange Service, which will bring users into the National HE framework (backed by the OGC – Office of Government Commerce). This aims to simplify payment and supplier relationships, with IS taking a central role. The arrangement should also offer better value for money and service provision, with no barrier to entry beyond a standard-rate monthly payment. Migration plans are now reasonably clear and available; see <https://www.wiki.ed.ac.uk/x/ahyTAW>

### Next steps

We expect shortly to finalise testing processes, including migrations and manual steps to migrate users, resources, and group/shared accounts.

We are also ready to draft user and support staff guidance frameworks, and to finalise test lab setup, test resources and recruitment. The project team is keen to enlist some more volunteers to help with user testing. If you can help, please email [Stephen.Smith@ed.ac.uk](mailto:Stephen.Smith@ed.ac.uk).

*Stephen Smith (IS)*

## Service Management steps forward

The project to improve Service Management is about to procure a service management package, and has published a Pre-Qualification Questionnaire (PQQ) for this. The new third-party software will support the University as it seeks to improve the quality of its support services.

The PQQ is an important stage of the procurement process, and the objective evaluation of the responses will lead to several companies being invited to tender for the required software in August.

The project is notable for several reasons:

- we are in a joint venture, collaborating with the University of St Andrews and the University of Abertay Dundee at both board and project team level to purchase a system we jointly specify, select, purchase and implement.
- at Edinburgh, the project team has representatives from each College, the support groups, and the CMS Group, IT User Services and IS Applications, all bringing their expertise to the specification, selection and testing of the software and the vendor.
- this is the first of a number of projects over 2009–2010, leading to the implementation of an integrated service management software package to encourage and facilitate continual service improvement methods and measures, and replacing the University's current 'CMS' call management system.
- it uses a restricted OJEU procurement, with the lessons learned feeding in to the overall initiative by IS and Procurement to improve procurement of software, hardware and IT services.
- a significant proportion of the final evaluation will be targeted on the usability and accessibility of any software proffered by the vendors invited to tender.

To start raising awareness of the project in the wider context of service improvement, joint Project Awareness sessions – 'Enhancing Service Support and Service Delivery' – have already taken place at each of the three partner institutions. Edinburgh will hold more of these in August, with each session involving staff from all of the partners.

### Related links of interest

The Project website, with key project documentation, planning and project progress, is at <http://www.projects.ed.ac.uk/areas/itservices/service/ITSoo4/>

The supporting wiki, with information about the team, board, service management and ITIL, is at <https://www.wiki.ed.ac.uk/x/zzqEAW>

*Maurice Franceschi (IS)*

## Main Library: better than new

The Ground Floor of the Main Library has reopened after a transforming redevelopment. Highlights include the HUB collection, gathering the High Use Books in one very accessible place; automated book return; a variety of study spaces for individual and group work; handy storage lockers; and a very attractive café (open from 9am to 4pm, Monday to Friday, in the vacation).

Early feedback from staff and students has been extremely positive, welcoming a modernisation which has managed to combine the character and high quality of the original building with 21st century style and facilities.

A striking new feature which greets everyone entering the Library is a set of display screens suspended above the Helpdesk. At present these are showing videos of the graduations and a selection of images from Special Collections and the Lothian Health Services Archive. We are experimenting with other uses, including a word cloud of recent searches in the Library Catalogue.

The building work now moves up to the First Floor. This has been emptied already, and preparation works have begun. It is due to reopen next January.

*Fiona Boyd (IS)*

## Beyond the Repository Fringe 2009

This year's major repository event takes place in the Informatics Forum on 30–31 July. Full details will be developed on the meeting wiki at <http://wiki.repositoryfringe.org/>

Sponsored by JISC, the Beyond the Repository Fringe 2009 event will be hosted by the University of Edinburgh with support from the Digital Curation Centre, the School of Informatics, EDINA and Information Services, as well as UKOLN and EPrints. This follows on from the successful Repository Fringe 2008 event held at the Playfair Library.

This year's event will draw on and showcase a range of inspirational repository developments, including those produced from the JISC Rapid Innovation and Repository & Preservation programmes, plus various 'barcamps', 'hackdays' and repository challenges.

Designed for an audience of developers, repository managers and practitioners, the programme retains an 'unconference' feel, and seeks to canvass contributions from a wide range of repository actors for:

- live demonstrations of innovative work;
- 'Pecha Kucha' presentations on any subject relating to current or future repository endeavours (a presenter shows 20 images for 20 seconds apiece, for a total time of 6 minutes, 40 seconds);
- round Table discussions;
- formal presentations or tutorials on related topics;
- a 'Code Challenge' (details available on the wiki).

Keynote speakers will open and close the event, and there will be an accompanying DCC Associates' Network meeting and a DISC-UK DataShare workshop on 'research data requirements and digital repositories'.

The timing coincides with the start of the Edinburgh Festival season, which includes the Jazz and Blues Festival (31 July – 9 Aug), the Festival Fringe (7–31 Aug), the Edinburgh International Festival (14 Aug – 6 Sept), and the Edinburgh Book Festival (15–31 Aug).

You can register for this free event and sign up for a 'performance' of your choice at

<http://beyondtherepositoryfringe.eventbrite.com/>

For further information please email [rfog@ed.ac.uk](mailto:rfog@ed.ac.uk).

*Stuart Macdonald (IS)*

## 'Geek Atlas' helps Bletchley Park

The publishers of 'The Geek Atlas: 128 Places Where Science & Technology Come Alive', by John Graham-Cumming, will donate 50 pence to the Bletchley Park Trust Fund for each copy sold in the UK. The details are at <http://www.bletchleypark.org.uk/news/docview.rhtm/578802>

*Nick Stroud (IS)*

## ARTStor is here

Following a successful trial in 2008, Edinburgh University now has access to ARTstor, a digital library of nearly one million images from museum, gallery and library collections world wide. Images cover the areas of art, architecture, the humanities and social sciences, with a set of tools to view, present and manage images for research and pedagogical purposes.

In ARTstor you can:

- browse and search content by collection, classification or geography;
- zoom in on and pan images;
- print and save images and related data on your PC;
- create groups of images for later retrieval and presentation;
- export image citations directly into EndNote, ProCite, RefWorks, Reference Manager.

ARTstor is currently funded on a one-year subscription only, so please make the most of it this year so we can make a case for continued funding next year.

ARTstor is accessible through the A–Z list of databases in the 'Resources' section at <http://www.lib.ed.ac.uk/>

*Christine Love-Rodgers (IS)*

## University Website Project update

The Project has established a Technical Peer Group, following consultation with all heads of School during the Winter. A key part of this group's remit is to work with the Project team to help prioritise and deliver core functionality for use by all Schools and Units.

Every School has a nominated representative who is invited to regular meetings to discuss and propose future development work. The group also interacts via the Polopoly user support wiki and the Polopoly developers' wiki.

The interests of Colleges and Support Groups are also represented by the Project's Rollout Coordinators and by the IS Academic Liaison Directors.

The members of the Technical Peer Group are shown at <http://www.ed.ac.uk/about/projects/website-project/who/tech-peer-group/members>

The Polopoly discussion forum is at <https://www.wiki.ed.ac.uk/x/TJloAw>

### Recent site launches

The School of Health in Social Science and the School of Arts, Culture and the Environment have launched the first phases of their new websites. Work continues with these Schools to extend Polopoly publishing to all subject areas.

Meanwhile preparatory work is in process with further Schools including Biological Sciences, Economics, and Languages, Literatures and Cultures, who are aiming for launches in the coming months.

The latest timescales are summarised at <http://www.ed.ac.uk/about/projects/website-project/what-when/timescales>

*Neil Allison (University Website Project)*

## Are you buying any netbooks soon?

Procurement Scotland re-ran the netbook tender in June since several of the previously evaluated machines had been discontinued. They now propose to award the contract to Insight, for the Toshiba NB200 netbook. The NB200 gets good reviews, and the price is just £213 with Linux or £218 with XP Home (plus VAT).

If you have any sort of firm intention to buy netbooks in the next few months please let me know (email [justin.macneil@ed.ac.uk](mailto:justin.macneil@ed.ac.uk)), so that I can collate them and return to Procurement Scotland in time to meet their deadline.

*Justin MacNeil (Geophysics)*

## IS Procurement Strategy project update

The project has so far focused on 2008–2009 procurement activity, to understand what we bought, how we bought it and what lessons we learned (what went well or not so well).

With this analysis almost complete, we are moving our focus to things that IS will buy in the future, and how to improve our planning and processes to ensure that future procurements are as effective and efficient as possible.

If you have any procurement issues, concerns or queries that you think the team should consider, please post a comment on our Wiki at <https://www.wiki.ed.ac.uk/display/itprocurement/Home>

*Dawn Nicholls (IS)*

## Public can help write *Encyclopaedia of Life*

UK and US scientists are creating an online 'book of life' which they hope will come to contain information about all life on Earth. The hope is that it will not only contain static information about species, but with the public's help will record the dynamics of our ever-changing world, for example helping to chart the effects of climate change. The BBC's account is at <http://news.bbc.co.uk/1/hi/sci/tech/8077262.stm>

*Nick Stroud (IS)*

## The Internet is 40(ish)

The world's first computer network – from which the Internet sprang – was set up in 1969, and the seeds of the World Wide Web were sown in 1989. The Open University has marked this double-anniversary year with a series of podcasts examining the history, impact and future of these technological advances, including interviews with some of the key figures in these developments. The 'Internet at 40' podcasts are available in the OU section of iTunesU, or through <http://podcast.open.ac.uk/oulearn/computing-and-ict>

Coincidentally the OU itself is 40 this year; happy birthday to the Open University!

*Nick Stroud (IS)*

## IS Skills Development Courses in July and August

The IS eLearning and IS Skills Development team runs free IT courses and short sessions for Edinburgh University staff and postgraduates. We're based at 19 Buccleuch Place in the central area and also run some courses at The King's Buildings.

See our web pages for further details and bookings: <http://www.ucs.ed.ac.uk/usd/cts/courses/>

### Time for a bite...

Our lunchtime 'taster' programme for July and August is now available for booking. Bring your sandwiches and learn while you eat.

- Creating a table of contents in Word, 13th July
- Using movies and action buttons in PowerPoint, 27th July
- Smart charts: creating stylish charts in Excel, 3rd August
- By the numbers: Word numbered headings made easy, 10th August
- Working together with Word, Excel and PowerPoint, 20th August

For more information and to book a place, visit the MyEd Event Booking channel.

### ... or a private tasting

If you have at least five people in your team interested in the same topics, we can run a session especially for you, and if you have a suitable room and equipment, we will run it at your site.

For a list of the topics we can include in a tailored session, see <http://www.ucs.ed.ac.uk/usd/cts/courses/Tastertopics.html>

*Shona Matchett (IS)*

July 1	Unix Shell Programming	JCMB
2	Introduction to Wikis	BP
13	Excel Introduction: Creating Basic Spreadsheets and Charts	BP
13	Creating a table of contents in Word (T)	DHT
14	Intermediate Access Database Management	BP
14	PowerPoint: Basic Skills for Creating a Presentation	BP
14	Testing the Usability of your Website	AT
15	Word Intermediate: Document Layout and Customisation	BP
16	Creating Web Pages with HTML	BP
16	Formatting Web Pages with Cascading Style Sheets	BP
21	Mail Merge with Word	BP
21	Managing Bibliographies with EndNote	BP
21	Creating and Editing Web Pages with Dreamweaver 8	BP
21	Creating Templates and Managing Websites with Dreamweaver 8	BP
21	Writing for the Web	DHT
22	Excel Advanced: Manipulating and Managing Data	BP
22	PowerPoint Intermediate: Adding Tables, Graphs and Diagrams	BP
22	PowerPoint Intermediate: Adding Movie and Audio Clips	BP
23	Introduction to Mac Operating Systems: Mac OS X	BP
23	Making the Most of Your Wiki	BP
27	Using movies and action buttons in PowerPoint (T)	DHT
31	Creating a Database with FileMaker Pro	BP
Aug 3	Introduction to Access Database Management	BP
3	Smart charts: creating stylish charts in Excel (T)	DHT
4	Basic Image Manipulation Techniques using PhotoShop	BP
4	Wikis: What can I do as an Administrator?	BP
5	Producing a Thesis using Word	BP
6	Editing Web Pages with Contribute	BP
10	By the numbers: Word numbered headings made easy (T)	DHT
13	Creating Leaflets and Posters with InDesign	BP
18	WebCT Vista Fundamentals	BP
18	Creating Web Pages with HTML	BP
18	PowerPoint: Basic Skills for Creating a Presentation	BP
19	Excel Introduction: Creating Basic Spreadsheets and Charts	BP
20	Managing Bibliographies with EndNote	BP
20	Introduction to Wikis	BP
20	Working together with Word, Excel and PowerPoint (T)	DHT
21	Introduction to Adobe PDFs and Acrobat Professional	BP
21	Intermediate Adobe Acrobat Professional	BP

Venues: BP – 19 Buccleuch Place  
 JCMB – The King's Buildings  
 DHT – David Hume Tower  
 AT – Appleton Tower

(T) denotes lunchtime taster session – bring your sandwiches!

*Jenni Reeves (IS)*

## Anonymous marking now available in GradeMark

Anonymous marking has been a widely requested feature in GradeMark (part of *TurnitinUK*, the plagiarism prevention and detection service).

This is now available on the live service for the University of Edinburgh. By selecting anonymous marking when a Turnitin assignment is created, submissions can be anonymously marked using the GradeMark online marking feature. Instructors see Turnitin 'Originality Reports' without knowing the student's name; names can be viewed after the assignment has ended.

This facility is available to users of both the online service and the WebCT Powerlink. For further details please see <http://www.elearn.malts.ed.ac.uk/services/plagiarism/anonmarking.phtml>

For further information please email [elearnhelp@ed.ac.uk](mailto:elearnhelp@ed.ac.uk).

*Susie Greig (IS)*

## Placebook Scotland

*PlaceBook Scotland* is a social networking site dedicated to Scotland's landscape. Students and tutors can use it to create class groups, blogs and discussion threads.

The aim is to capture what makes a place distinct, using music, words, video or a photograph, and the hope is that the site will become an important record of how we see and perceive our immediate environment today. You can search it to see what others have contributed about their place, and learn more about Scotland's endlessly diverse and distinct landscapes.

You can find out more at <http://www.placebookscotland.com/>

*Hugh Daily, Caroline Porteous  
(JISC Regional Support Centres)*

## ALT-C 2009: 'In dreams begins responsibility'

This year's conference of the Association for Learning Technology takes place in Manchester on 8–10 September, and the online booking system is now open at <http://www.alt.ac.uk/altc2009/registering.html>

The keynote speakers are Martin Bean (Open University), Michael Wesch (Kansas State University, USA) and Terry Anderson (Athabasca University, Canada), and other speakers will include Jonathan Drori, Heather Fry, Diana Laurillard, Matthew McFall, David Kennedy, Richard Noss, Vanessa Pittard, Aaron Porter and David Price.

For more information see <http://www.alt.ac.uk/altc2009/>

If you would like to join the 'ALT Announce' mailing list to receive regular digests and announcements from the Association, please accredit your institutional email address at <http://www.alt.ac.uk/lists.html>

*Hayley Willis (ALT)*

## So many ways to search

The local JISC Regional Support Centres have recently published a report surveying the search engine landscape, mentioning several alternatives to Google including one from Google itself, its 'Wonder Wheel' (and there's 'Google Squared' as well). The report is at <http://scottish-rscs.org.uk/newsfeed/?p=5092>

So competitive is this area at the moment that the report was out of date soon after it was published, with Microsoft launching its 'Bing' search service – at <http://www.bing.com/>

There is a Web service which allows rapid comparison of Bing and Google at <http://www.blackdog.ie/google-bing/>

*Nick Stroud (IS)*

## EDINA news

The June edition of *Newsline*, EDINA's quarterly newsletter, has been published. *Newsline* is aimed at support staff, interested users and others with an interest in EDINA. It carries information on EDINA services and developments, and this issue is full of varied and relevant information, including:

- Key service renewals for 2009
- SUNCAT user satisfaction survey
- SALSER updated
- UKBORDERS single login
- DataShare project success
- EM-Loader entry short-listed in Repository Challenge
- CLOCKSS preserves access to discontinued OUP title
- Film & Sound Online update
- Jorum Learning & Teaching Competition

*Newsline* is at <http://edina.ac.uk/news/newsline.html>

*Paul Milne (EDINA)*

## NeSC news

The July issue of the National e-Science Centre's newsletter includes articles on trust and security in computer systems now and for the future, efforts to stop viruses reproducing, e-Science in the Arts and Humanities, winning students and important meetings. It is at [http://www.nesc.ac.uk/news/newsletter/july\\_09.pdf](http://www.nesc.ac.uk/news/newsletter/july_09.pdf)

*Gillian Law (NeSC)*

## Grid Computing for the LHC

Professor Tony Doyle of the University of Glasgow will speak at the next meeting of the Edinburgh BCS branch on 'Grid Computing for the Large Hadron Collider', in the University Informatics Forum, EH8 9AB at 6.30pm on 8th July. There are further details at <http://www.edinburgh.bcs.org/events/>

*David Muxworthy (BCS)*

# SCOTTISH Affairs

## 'Scottish Affairs' online

On 12th May 2009 – the tenth anniversary of the first sitting of the Scottish Parliament – *Scottish Affairs* launched its 'Digital Archive', a rolling programme to put online the entire content of Scotland's longest-running journal on contemporary political and social issues. Access will be free to all, with every editorial, peer-reviewed article and reviews available to download.

Funded through the generosity of *The University of Edinburgh Campaign*, the Archive will provide an unparalleled and rich resource on Scotland's social and political affairs from 1992 to the present day. The full-text contents of issues 52 to 60 are available online now, with issues 25 to 51 to follow shortly. The journal has featured scholars of international repute and in early career, and the Archive already makes freely available recent contributions from Paul H. Scott, Tom Devine, David McCrone and the late Bernard Crick.

The Scottish Affairs 'Digital Archive' can be accessed at <http://www.scottishaffairs.org/>

*Michael Rosie (Sociology)*

## IS on the fourth plinth

I am taking part in Antony Gormley's 'One and Other', spending an hour on the 4th plinth in Trafalgar Square at 5pm on Tuesday 28th July. See <https://www.bmycharity.com/V2/shawnonthe4thplinth>

*Shawn Coulman (IS)*

## eLearning @ ed 2009

This year's University conference on eLearning will take place on 26th August, at the National e-Science Centre, 15 South College Street.

The eLearning@ed conference has grown to be one of the keystone events of the year for anyone in the University with an interest in this increasingly central aspect of teaching, learning and research.

Highlights of this year's conference include a panel discussion of the University of Edinburgh's eLearning Strategy, and a series of presentations from local and invited speakers on the theme of peer group and collaborative learning – be this in the real or the virtual world. As ever, there will be ample opportunity built in for feedback, discussion and networking, as well as poster and demonstration areas for colleagues to display and demonstrate work.

You can book a place through the MyEd Event Booking channel. Further details will be added to the eLPP wiki at <https://www.wiki.ed.ac.uk/display/eLPP/eLPP++Welcome>

*Jessie Paterson (Divinity)*

## eLPP workshop

The eLPP committee is keen to foster better recognition of the value of eLearning professionals and practitioners to the University, for example by exploring eLearning activities in the context of the University's Leadership and Management Framework.

This workshop will share progress so far, using the Teaching Studio to enable participants to contribute throughout. The workshop is from 2pm to 4:30pm on 29th July, in the Appleton Tower Teaching Studio. There are further details at <https://www.wiki.ed.ac.uk/display/eLPP/>

*Karen Howie*

*(History, Classics & Archaeology)*

## Sandra Templeman retires



Sandra joined the University in 1976, working in Old College, and after a brief family break returned to MALTS-audiovisual, then staying with Jeff Haywood when he took over as head of Information Services.

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### EDINBURGH BITS

#### Editor:

Nick Stroud, Information Services.

#### Published by:

Information Services  
The University of Edinburgh

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#### Distribution queries:

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#### Printed by:

University of Edinburgh Printing Services  
<http://www.pps.ed.ac.uk/about/printing/>

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Copy deadline for August *BITS*:

**Monday 20th July**